



# Operational Assessment

Sometimes an outside set of eyes can “see things” that are invisible to inside eyes. And we can present findings to the management team in a non-threatening way that insiders often cannot. Since 1984, we have made it our job to know industry best practices and bring them to our clients. This assessment will:

- *Benchmark your company's manufacturing performance and practices against similar best-in-class operations.*
- *Identify opportunities that could contribute significantly to improving on-time delivery, throughput, cost, inventory investment, productivity, customer service, and supplier performance.*

### Potential Topics

<b>Strategic Planning</b>	<b>Use of ERP/MRP</b>	<b>Lean Manufacturing</b>
<b>Budgeting</b>	<b>On-Time Shipping</b>	<b>Layout and Flow</b>
<b>Performance Metrics</b>	<b>Scheduling/Capacity</b>	<b>Kanban Systems</b>
<b>S&amp;OP</b>	<b>Inventory Management</b>	<b>Quality</b>
<b>Sales/Marketing</b>	<b>Inventory Accuracy</b>	<b>Visual Controls</b>
<b>Customer Service</b>	<b>BOM's and Routings</b>	<b>Setup Reduction</b>
<b>CRM</b>	<b>Shop Floor Control</b>	<b>5S Housekeeping</b>
<b>Education/Training</b>	<b>Purchasing/Suppliers</b>	<b>Distribution</b>

### Methodology

- One month prior to the assessment:
  - Determine the topics, identify the people, and set the agenda.
  - Gather company information (organization chart, business plan, financials as appropriate, performance measures, improvement plans, S&OP info, and other meeting documents).
- The on-site assessment (normally three days):
  - Meet with the management team to verify your needs.
  - Interview personnel from related functional areas.
  - Attend company meetings (production meetings, team meetings, project meetings).
  - Tour the facilities.



### Deliverables

- Three-hour wrap-up meeting with the management team.
- Written report stating observations and recommendations.

**Call me today to schedule your assessment!**

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